

Walgreens Health Initiatives Products and Services

Program title	Description	Opportunities	Savings Opportunity	Clients Enrolled
Plan Design Options				
Advantage90®	Allows members to obtain a 90-day supply of medication either by mail or through more than 41,000 participating network retail pharmacies. Provides added convenience to members and savings to the plan.	Plan and member savings, member choice	Medium	High
Consumer Choice Pharmacy	Designed with a pharmacy account (HRA–health reimbursement arrangement) and deductible prior to a traditional coinsurance benefit applying	Plan savings	Medium	Low
Custom Network	Designs a pharmacy network that supports the needs of its members	Plan and member savings	High	Low
Mail Service	Provides home delivery of prescriptions through mail service pharmacies located in Tempe, AZ and Orlando, FL	Plan and member savings, member choice	Medium	High
Medicare Part D Supplemental Coordination of Benefits	Allows clients to set up a secondary benefit to supplement a member's Part D drug benefit. Clients add value to their membership's prescription benefit by enhancing prescription coverage using a secondary claim submission	Value-added	Low	Low
Preferred Medication List (three-tier formulary)	Encourages clinically appropriate, cost-effective medication utilization by offering a lower cost to members for generics and preferred-brand medications that have a higher pharmaco-economic value	Plan and member savings	High	High
Preventive Drug List	Offers full coverage or a low cost for specific preventive medications before members meet their deductible	Plan and member savings, improved health outcomes	Low	Low
Value-Based Pharmacy Benefit Design	Provides members and plans reduced copays on key therapeutic classes to encourage medication adherence when used as part of a larger wellness initiative	Plan and member savings, improved health outcomes	Low	Low
Walgreens90™	Provides members with the choice of obtaining a 90-day supply of medication by mail or through nearly 7,000 Walgreens pharmacies. Members pay the same copay at both; plans pay the same rate.	Plan and member savings, member choice	Medium	Low

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Clinical Management Programs				
Clinical Appeal Reviews	Provides members and clients with the option of having adverse benefit determinations (denials) re-evaluated. The appeal process involves a review of the program criteria (i.e., prior authorizations) and basis for denial and the member's medical/prescription history to determine appropriateness of the benefit determination via one of various clinical appeal review structures.	Value-added	Value-added	Medium
Informed Prescribing®	Designed to help clients control medication expenditures while providing enhanced care to their members. Dedicated, specially trained pharmacy professionals communicate directly with physicians, while promoting generic and formulary utilization to help ensure that these goals are met.	Plan and member savings	Medium	Low
Medication Management - Prior Authorization	Encourages clinically appropriate, cost-effective use of medications by allowing coverage when certain conditions are met	Plan and member savings	Medium	High
Medication Management - Specialty Prior Authorization	Implemented for select specialty medications to help ensure appropriate utilization prior to dispensing	Plan and member savings	Low	Low
Medication Management - Step Care Therapy	Requires that one or more prerequisite medications must be tried before a "step therapy" medication will be covered, unless medical exception authorization is received	Plan and member savings	High	Medium
MedMonitor® Complete	An industry-leading holistic utilization management program made up of two components: MedMonitor®24 and MedMonitor®XR, that helps our clients contain drug spend and save money on expensive and preventable healthcare costs while improving members' well-being	Plan and member savings, improved prescription adherence and health outcomes	High	Low
MedMonitor®24	MedMonitor®24 is a daily prescription medication evaluation program. Unlike traditional drug utilization review programs, it monitors every prescription (and medical histories) every day to help prevent medication-related problems that might put members into the most expensive extreme-risk segment of a plan's population.	Plan and member savings, improved prescription adherence	Low	Medium
MedMonitor®XR	MedMonitor®XR is the next-generation medication therapy management program. It aims to help patients understand their medications, avoid inappropriate or potentially dangerous medications, increase adherence and optimize therapy for members with the most complex medication profiles. Is supported by a network of in-store pharmacists and patient interventions, as well as a clinical call center, and complies with standards set by CMS. MedMonitorXR intervention options include: polypharmacy, appropriateness of therapy (AOT), compliance and persistency (C&P) and inappropriate medication in the elderly (IMIE).	Plan and member savings, improved prescription adherence and health outcomes	Medium	Low
Specialty Pharmacy	For patients taking medication for complex health conditions. Patients receive education, adherence monitoring, utilization management and support.	Plan and member savings, improved prescription adherence and health outcomes	Low	High
Voluntary Tablet Splitting	Offers cost savings to the plan and members for select medications. Members cut a tablet that is double the strength in half to take the prescribed dose.	Plan and member savings	Medium	Low

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Disease Management and Wellness Programs				
Flu and Pneumonia	The following three options are provided via Walgreens retail and worksite locations: 1. Offers members in-store vouchers redeemable for flu/pneumonia immunizations at any participating Walgreens location, including Take Care Clinics SM . 2. Offers members flu/pneumonia immunizations administered at worksite locations. 3. Offers members flu/pneumonia immunizations at their worksite or at a Walgreens location, including Take Care Clinics.	Improved health outcomes	Improved health outcomes	Low
Healthful Living TM Blueprint for Wellness TM	The following four programs are provided in collaboration with Quest Diagnostics [®] : 1. Offers members a comprehensive health risk assessment (HRA) questionnaire, venous blood draw with more than 30 laboratory-based diagnostic tests and biometric measures (height, weight and blood pressure) to evaluate modifiable health risks with the greatest impact on health and healthcare costs. 2. Offers members a comprehensive HRA questionnaire and blood screenings that measure cholesterol levels and glucose to assess risks for cardiovascular disease and diabetes. 3. Offers a value-driven, economical HRA questionnaire. 4. Offers a venous blood draw with more than 30 laboratory-based diagnostic tests and biometric measures.	Improved health outcomes	Improved health outcomes	Low
Healthful Living TM Care Management	A program offered, in collaboration with Alere [®] , to clients with more than 5,000 employees or 12,000 eligible lives that provides comprehensive patient-focused education and support targeted at producing improved outcomes. It is delivered via multie condition assessments, health and wellness personalized telephone counseling and disease management. Programs cover the following areas: cardiac, diabetes, musculoskeletal pain and respiratory care management. Clients participating in at least one of these programs can sign up, at an additional cost, for others topics such as cancer care, depression, pregnancy and weight management. An extensive audio support library offers participating members health education.	Improved health outcomes	Improved health outcomes	Low
Healthful Living TM Solution	A program offered to clients with more than 5,000 employees or 12,000 eligible lives, in collaboration with Alere [®] , that provides integrated wellness through a web portal and one-on-one health coaching. This unique "population health approach" identifies a plan's specific wellness needs and develops strategies to meet those needs. Participating clients of this program can sign up for fingerstick screenings at an additional cost.	Improved health outcomes	Improved health outcomes	N/A
Healthful Living TM Smoke Free	A program offered, in collaboration with Alere [®] , that provides targeted, telephonic, lifestyle intervention to help individuals reduce their health risks by stopping tobacco use. A personal health coach counsels each participant over the phone on all health factors to proactively help manage unhealthy behaviors before they lead to chronic conditions.	Improved health outcomes	Improved health outcomes	Low

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Quality Improvement				
e-Prescribing	Seeks to optimize prescription utilization, including generic and formulary use, and reduce medication errors through the use of technology	Plan and member savings	Medium	High
Educational Resources and Tools				
<i>Health Briefs</i>	Informative communications, available to registered members, that are designed to educate members about a variety of health conditions	Value-added	Value-added	N/A
<i>Mortar & Pestle</i>	A bi-weekly electronic publication designed to provide clients with recent medication-related news collected from various renowned industry resources. Includes warnings and updates on brand-name generic medications and new medical products.	Value-added	Value-added	N/A
MyWHI.com	A personalized web site providing members with information and tools regarding benefits, healthcare information and services. Members can confirm their prescription coverage and copays, find lower-cost alternatives and review their medication history.	Value-added	Value-added	N/A
Newsletter Article Library	Content that clients can include in their own newsletters to encourage plan members to effectively utilize their pharmacy benefit	Value-added	Value-added	N/A
Patient Education Handouts	Informative communications, available to MedMonitorXR patients, that are designed to educate patients about medications for specific health conditions	Value-added	Value-added	N/A
<i>Rx Matters</i>	A newsletter published quarterly that provides clients and consultants with news and trends in healthcare and up-to-date information about Walgreens products and services	Value-added	Value-added	N/A
RxPort Query Tool	Enables clients to run customized utilization and financial reports based on current prescription claims data	Increased reporting capabilities	Value-added	N/A
RxVision SM	A reporting dashboard that uses the power of information to provide actionable solutions to help clients effectively manage prescription costs	Increased reporting capabilities	Value-added	N/A
WalgreensHealth.com/pbm	A web site providing resources for clients, prospects and consultants. It includes information about our products and services, events calendar and sales contact information. Publications, such as our trend report, <i>Rx Matters</i> and case studies are also available to download.	Value-added	Value-added	N/A
Walgreens Outlook	A comprehensive annual report analyzing overall Walgreens Health Initiatives trends and trend drivers	Value-added	Value-added	N/A

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Support Services				
Batch File Deductible Accumulations High-Deductible Health Plan(HDHP)/ Health Savings Account (HSA) Support Services	A file transfer protocol (FTP) batch file process to share and sync deductible dollars between Walgreens Health Initiatives and a medical provider/ third-party administrator (TPA)	Improved synchronization of deductible dollars/financial	Value-added	Low
Concurrent Drug Utilization Review	Applies age, interaction, early refill and other safety edits at the point of sale. Information is based on clinical data and prescribing recommendations as represented on the package labeling.	Plan and member savings, improved prescription adherence	Low	High
Medicare Part D Retiree Drug Subsidy	Medicare federal subsidy services include actuarial attestation services, notice of creditable coverage creation and distribution, CMS enrollment file updates, CMS cost report submissions, annual reconciliations and retiree drug subsidy online application assistance	Plan and member savings, value-added	High	Medium
Real-Time Deductible Accumulations HDHP/HAS Support Services	A real-time bidirectional process that sends deductible updates between Walgreens Health Initiatives and a medical provider. Process helps ensure deductible updates are shared in real-time when a prescription or medical claim is processed.	Improved synchronization of deductible dollars/financial	Value-added	Low



For more information call 800-926-6779,
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WalgreensHealth.com/pbm

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